

# SWANSEA LIMOUSINE HIRE

## WARNING

You need to read this contract before you enter our limousines Terms and conditions of contract.

1. Please be aware that deposit is non-refundable.
2. It is within the conditions of our insurance company that under no circumstances are any of our clients aloud to smoke, eat or supply any of their own beverages.
3. The lead name person on this contract will be charged £100.00 soiling fee for any vomit or spillages found in the vehicle during or after the journey.
4. Any items missing or damage caused to the inside or outside of the limousine will be charged to the lead named person on this contract.
5. We the company, will not tolerate any misconduct from the clients in regards to leaning out the windows, calling out obscene language to other vehicles or pedestrians or any physical or verbal abuse to chauffeurs.
6. Please note that pick up times and drop off times may vary at our discretion depending on any unforeseen traffic conditions or vehicle malfunctions. Therefore no times are guaranteed. We will not stop outside any nightclubs and return pickup points will be arranged with yourself and our chauffer on the night of your booking.
7. In the case of any disputes we will only communicate with the lead named person on this contract.
8. No unscheduled stops will be made only in the case of illness.
9. We reserve the right to refuse to transport persons under the influence of or in possession of illegal drugs, as well as those excessively intoxicated, in the possession of firearms or dangerous substances of any kind, or who are, or are likely to become objectionable to other persons or if the chauffeur feels threatened in any way. Under no circumstances are minors allowed to consume or possess alcohol or illegal substances whilst in a company vehicle. In such instances, services will be terminated immediately and no refunds will be offered.
10. Please note that the limousine must leave on the times agreed on the contract. Vehicles will only wait 10 minutes after the time specified on contract. After this time

it is the responsibility to arrange alternative transport for their party. No refunds will be made in these circumstances.

11. If you or your party has a particular music taste please bring your own CDs. It is not the responsibility of our company to provide music. Any loss or damage to your property is not the responsibility of the company. This also applies to any property left behind in the vehicle.

12. In any unforeseen circumstances, in the event of a requested vehicle being unavailable, an alternative vehicle/vehicles will be in attendance. In the event of a road traffic accident or any other act of God, resulting in a vehicle being unavailable, the company will not be liable.

Although we would do everything within our power to honour this contract. No money will be refunded.

13. If your booking form is not filled in correctly, we will not be responsible for any misunderstanding that may occur.

Please ensure that all members of your party read and understand the above terms and conditions. Failure to comply with any of the above on your outward journey will result in your booking being void and our limousine will not return for any return journey. If this happens we will not be liable for any costs incurred and no compensation will be given.

In situations for adult parties notification will be given by telephone to the lead named person on the booking form or a message will be left. In the case of under 18's our chuffers have been instructed when in breach of the above contract, the party will be taken to the nearest police station where a police officer will be informed of the circumstances and we will then inform the lead named parent on the booking form, this is to ensure your child's safety.

This is a legal binding contract between our party and the company named above.

All cheques are payable to SWANSEA LIMOUSINE HIRE.